



VOLVO SERVICE AGREEMENT

THE EASIEST WAY TO KEEP YOUR VOLVO'S VALUE





FORGET ABOUT SERVICING COSTS WHEN YOU'VE PURCHASED YOUR NEW VOLVO

When you purchase a Service Agreement together with your new Volvo, you'll know that it will be taken care of in the best possible way for years to come, by Volvo-trained technicians using Volvo Genuine Parts. Regularly scheduled service performed by your authorised Volvo dealer will not only keep your Volvo trouble-free, but also ensure that its value is kept at the highest level. By making a one-off payment that covers the first three or five services you won't have to give servicing costs a single thought for up to five years. You can also add coverage for Wear and Tear items and enjoy worry-free ownership with virtually no maintenance expenses.

VOLVO SERVICE AGREEMENT


- Covers 3 or 5 services, carried out every 12 months or at 20,000 km intervals, whichever occurs first
- Includes free software updates, extended Volvo Assistance, a personal service contact, a complimentary health check of your car and car wash at every servicing
- Factory-trained technicians, using Volvo Cars' servicing technology and only Volvo-approved lubricants and parts
- Valid at any Volvo authorised workshop in Malaysia

- One-off payment can be included in financing plan if you prefer to pay monthly
- Guards against potential price rises
- Fully transferable to the next owner, can increase the resale/trade-in value of your Volvo

VOLVO SERVICE AGREEMENT PLUS

All of the above, plus:

- Coverage for Wear and Tear items, such as wiper blades and brake parts. Covers replacement in conjunction with servicing.



EASY FOR YOU, THE BEST FOR YOUR VOLVO

Besides the technical maintenance service, we offer you several additional benefits that are always included when you bring your car in for servicing at a Volvo workshop:

FREE SOFTWARE UPDATES

At Volvo, we're constantly developing and improving the software for our cars with hundreds of engineers constantly working with optimising the electronic modules that manage the car's functions. This means that your Volvo can get a little better at every servicing, since free software updates are always included. Examples of functions or systems that can be optimised include air conditioning, engine and driver information.

ALTERNATIVE TRANSPORTATION

You shouldn't need to be without a car when yours is in for service. This is why we make it easy for you by always offering alternative transport solutions. Book via your personal service contact.

HEALTH CHECK

We connect your Volvo to our computerized diagnostics system to check that all safety systems function correctly. As part of the health check, we also check the status of the battery. Many of today's devices (such as iPods, mobile phones, navigation units etc) draw power from the battery – by checking the status we offer you peace of mind.

CAR WASH

It's always nice with a spotlessly clean and newly-washed car, and therefore we will wash your Volvo for you every time you have it in for service at our workshop. With Volvo Service 2.0, your car is not only serviced and checked on the inside, it's also clean and cared for on the outside.

PERSONAL SERVICE CONTACT

With Volvo Service 2.0 you always have your own personal service contact, who is specially trained by Volvo and who can answer your questions. Your personal service contact stands by to book an appointment for service for you or to order other work, such as tyre changes or car care.

VOLVO GENUINE SERVICE

Regularly servicing at your authorised Volvo workshop is the best way to ensure trouble-free motoring. It is the only workshop guaranteed to offer you the unique combination of Volvo Genuine Parts, Volvo-unique methods and the expertise of specially trained Volvo technicians. We “live and breathe” Volvo, and we know the cars like our own pocket.

EXAMPLES OF SERVICE ACTIONS INCLUDED IN VOLVO GENUINE SERVICE

- Change engine oil
- Change oil filter
- Change cabin air filter
- Change spark plugs – according to service interval
- Change air filter – according to service interval
- Change auxiliary drive belt – according to service interval
- Change fuel filter – according to service interval
- Change timing belt – according to service interval
- Change brake hydraulic fluid (every 2 years)
- Software update
- Read-out fault codes
- Top up washer fluid
- External car wash
- Check seat belts
- Check battery
- Check wiper blades
- Check tyre pressure
- Check tyre condition
- Check coolant system and anti freeze degree
- Check for engine oil leaks
- Check for transmission oil leaks
- Check steering & front suspension
- Check driveshaft joints & gaiters
- Check propshaft joints
- Check condition of brake/fuel lines & hoses
- Check brake pads & discs
- Check handbrake
- Check brake hydraulic system
- Check rear endsprings – according to service interval
- Check and top up engine compartment fluids
- Reset service reminder indication

VOLVO SERVICE AGREEMENT PLUS

By purchasing the Volvo Service Agreement Plus, not only the first 3 or 5 services are covered but also Wear and Tear items that may need to be replaced.

WEAR AND TEAR ITEMS THAT ARE COVERED INCLUDE:

- Wiper blades
- Brake pads
- Brake discs
- Brake fluid
- Starter battery

The Service Agreement Plus covers only replacement of Wear and Tear items performed in conjunction with the 3 or 5 first services that are included in the agreement.

GENERAL TERMS

The Volvo Service Agreement is valid for the first three or five scheduled maintenance services of the vehicle. All elements of Volvo scheduled servicing are covered by the Volvo Service Agreement you have chosen, in accordance with Volvo Cars' recommendations. That includes wear and tear, functionality and safety checks and actions performed at specified service intervals such as e.g. exchange of spark plugs, air filter and timing belt. It also covers labour as well as material, such as oils, fluids, software and spare parts included in Volvo Genuine Service.

What's not included in the agreement is refill of oils and fluids between normal scheduled maintenance occasions and material or fluids not included in Volvo Genuine Service according to Volvo's recommendations.

The validity is connected to the vehicle and the agreement will continue to be valid for the chosen number of scheduled maintenance services even if there has been a change in ownership. Scheduled maintenance can be performed at any Volvo Car authorised dealer within the country.

VOLVO-APPROVED ENGINE OIL - ONLY AT VOLVO WORKSHOPS

Using the right oil and oil filter when servicing is very important for the performance of the engine. At your Volvo workshop, you will always get what's best for your Volvo.

SOME FACTS ABOUT THE ENGINE OIL:

- All Volvo engines are filled with a specially adapted synthetic oil at the factory
- This oil has been specially engineered by Castrol together with Volvo to meet special demands with regard to service life, starting characteristics and fuel consumption
- It is only available at authorised Volvo workshops
- It improves the efficiency and performance of the engine and contributes to better fuel economy
- It features special micro filtration technology and remains stronger for longer



| VOLVO SERVICE AGREEMENT (VSA) PACKAGE TYPE | WITH 6% GST (RM) | WITH 0% GST (RM) | SAVINGS |
|---|------------------|------------------|---------|
| VSA 3 + Scheduled Maintenance and Wear & Tear Parts | 6,254.00 | 5,900.00 | 354.00 |
| VSA 5 + Scheduled Maintenance and Wear & Tear Parts | 9,752.00 | 9,200.00 | 552.00 |

| PART NUMBER | VSA PACKAGE | PACKAGE PRICE (RM) |
|-------------|---------------------|--------------------|
| 31678033 | VSA3 Plus (Non SPA) | 5,900.00 |
| 31678041 | VSA5 Plus (Non SPA) | 9,200.00 |
| 31678052 | VSA3 Plus (SPA) | 5,900.00 |
| 31678060 | VSA5 Plus (SPA) | 9,200.00 |

Service by Volvo

No matter what your car needs, we will take care of it for you. And since life should be simple, we have our own approach to service that's personal, efficient, and which takes care of you as well as it takes care of your car. We call it Service by Volvo and it offers everything you need in the simplest way possible.

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